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Part 1 – General Requirements – Section 3

AODA Standards	Accessibility Policies Compliance Deadline – January 1, 2014				
Regulation – Section 3	Deliverables	Action Plan	Responsibility	Status	
Establish Accessibility	Policies to achieve accessibility through	Policy update to incorporate new	Human	Complete	
Policies	meeting the IASR requirements are developed,	requirements. Incorporate requirement	Resources		
	implemented, and maintained	into other policies, practices, and			
		procedures as required.			
Statement of	Statement of organizational commitment to	Will be embedded in the policy.	Human	Complete	
Organizational	meet the accessibility needs of persons with		Resources		
Commitment	disabilities included in the policy.				
3.3 – Make policy	Written policy documents are publicly	Policy will be posted on external web	Human	Complete	
documents publicly	available and in accessible format upon	site and in reception areas. Policy will be	Resources		
available	request.	available in alternate formats on			
		request.			

Part 1 – General Requirements – Section 4

AODA Standards	Multi-Year Accessib	ility Plans Compliance Deadline – January :	1, 2014	
Regulation – Section 4	Deliverables	Action Plan	Responsibility	Status
4.1 – Establish multi-year accessibility plan	A multi-year accessibility plan outlining strategies to identify, remove, and prevent barriers and meet requirements of the IASR is established, implemented, maintained, and documented	Accessibility plan will be created and updated on an on-gong basis as new information becomes available	Human Resources	Complete
	The accessibility plan is posted on the website and provided in an accessible format upon request.	The plan will be posted on the external website and will be provided in accessible formats upon request.	Human Resources	Complete
	The plan is reviewed and updated at least once every 5 years.	The plan will be reviewed and revised annually. A new plan will be posted every five years or whenever there is significant change.	Human Resources	Ongoing



Part 1 – General Requirements – Section 7

AODA Standards	Training	Compliance Deadline – January 1, 2015		
Regulation – Section 7	Deliverables	Action Plan	Responsibility	Status
7.1 – Provide training IASR	All employees, volunteers, person who	Will be incorporated into new hire	Human	Complete
and Human Rights Code	develop policy, and persons who provide	orientation. Existing employees will be	Resources	
	goods, services or facilities on behalf of the organization, will receive IASR and Human Rights training.	required to complete the training.		
7.2 - Training is appropriate	Training is appropriate to the duties of the	Where appropriate, key employees or	Human	Complete
to duties	employee.	groups of employees will be provided	Resources	
		with additional training, specific to their		
		job.		
7.3 – As soon as practicable	Training is delivered as soon as practicable.	Training will be delivered at orientation	Human	Complete
		for new hires and as soon as possible for current employees.	Resources	
7.4 – Training regarding	Training with respect to any changes of the	The content of the training will cover	Human	Complete
policy changes	policy describes in Section 3 is provided.	material in Section 3.	Resources	
7.5 – Record of training	A record of training, including dates of	Employees will be required to	Human	Complete
	training, and those present, will be kept.	acknowledge that they completed the	Resources	
		training. All records will be kept.		

Part 2 – Information and Communications Standard – Section 11

AODA Standards	Feedback process Compliance Deadline – January 1, 2015			
Regulation – Section 11	Deliverables	Action Plan	Responsibility	Status
11.1 – Feedback Process	Ensure feedback processes are accessible, with accessible formats and/or communication supports available upon request.	When requested feedback processes will be made available in accessible formats.	Human Resources	Complete

Part 2 – Information and Communications Standard – Section 12

AODA Standards	Accessible Formats and Communication Supports Compliance Deadline – January 1, 2016			
Regulation – Section 12	Deliverables	Action Plan	Responsibility	Status
12.1 – Provide accessible	Accessible formats and communication	The request will be documented and the	Operations	Ongoing
formats and	supports will be provided:	format needed confirmed.		
communication supports	- In a timely manner that takes into account			
for information	the person's accessibility needs due to a			
	disability, and			

Accessibility for Ontarians with Disabilities Act, 2005

Integrated Accessibility Standards Regulation - Multi-Year Accessibility Plan

AODA Standards	Accessible Formats and Communication Supports Compliance Deadline – January 1, 2016			
Regulation – Section 12	Deliverables	Action Plan	Responsibility	Status
	- At a cost that is no more than the regular			
	cost charged to the other persons.			
12.2 – Consultation	Consultation will occur with the person		Operations	Ongoing
	requesting alternate formats.			
12.3 – Notification of public	The public will be notified of the availability of	A general statement of availability will	Human	Complete
	these alternatives.	be posted on the internet.	Resources	

Part 2 - Information and Communication Standards - Section 14

AODA Standards	Accessible Web Sites and Web Content Compliance Deadline – January 1, 2021			
Regulation – Section 14	Deliverables	Action Plan	Responsibility	Status
14.1 – Web Sites	Ensure internet websites and web content	Marketing and IS department will be	Marketing and	Complete
	conform to WCAG 2.0 guidelines (Web	notified of this requirement.	Information	
	Content Accessibility Guidelines) at the		Services	
	following levels:		Departments	
	- New websites and web content to Level A.			
	- All websites and web content to Level AA by			
	January 1, 2021.			

Part 2 – Information and Communication Standards – Section 15

AODA Standards	Educational & Training Resources & Materials Compliance Deadline – January 1, 2013			
Regulation – Section 15	Deliverables	Action Plan	Responsibility	Status
15.1 – Educational &	Provide educational and/or training resources	Identify educational and/or training	Educational	Ongoing
Training Resources & Materials	or materials in an accessible format that takes into account the accessibility needs due to a disability of the person with a disability to whom the material is to be provided.	materials and source accessible materials upon request.	Resources	
15.2 – Student Records	Provide student records and information on program requirements, availability and descriptions in an accessible format to persons with disabilities.	Identify current formats and ensure alternative formats are available.	Operations	Ongoing



Part 2 – Information and Communications Standard – Section 16

AODA Standards	Training to Educators Compliance Deadline – January 1, 2014				
Regulation – Section 16	Deliverables	Action Plan	Responsibility	Status	
16.1 – Training to	Provide educators with accessibility awareness	All faculty must complete the AODA	Human	Complete	
Educators	training related to accessible program or	specific to educating in the classroom	Resources		
	course delivery and instruction	and curriculum design.			
15.2 – Record of training	A record of training, including dates of	Faculty will be required to acknowledge	Human	Complete	
	training, and those present, will be kept.	that they completed the training. All	Resources		
		records will be kept.			

Part 3 – Employment Standards – Section 22

AODA Standards	Recruitment Compliance Deadline – January 1, 2016			
Regulation – Section 22	Deliverables	Action Plan	Responsibility	Status
22 – Recruitment Process	All employees and the public are notified	Availability of accommodation will be	Human	Complete
	about the availability of accommodation for	required on all job postings, internal,	Resources	
	applicants with disabilities in the recruitment	and external. This may also be noted		
	process.	directly on the website.		

Part 3 – Employment Standards – Section 23

AODA Standards	Recruitment, Assessment, or Selection Process Compliance Deadline – January 1, 2016			
Regulation – Section 23	Deliverables	Action Plan	Responsibility	Status
23.1 – Recruitment	Notify selected job applicants of the	Barriers will be removed from all job	Human	Complete
Selection	availability of accommodations upon request,	postings. All job postings will include	Resources	
	in relation to the materials or processes used	information for applicants on how to		
	for selection, in a manner that takes into	request accommodation or assistance.		
	account the applicant's accessibility needs.	All applicants invited to interviews will		
		be asked if they required assistance or		
		accommodation		
23.2 – Employee	Consultation with applicants will occur to	Process and questionnaire will be	Human	Ongoing
Consultation	determine the suitability of accessible formats	developed and implemented.	Resources	
	or communication supports.			



Part 3 – Employment Standard – Section 24

AODA Standards	Notice to Successful Applicants Compliance Deadline – January 1, 2016			
Regulation – Section 24	Deliverables	Action Plan	Responsibility	Status
24 – Offers of Employment	Notify successful applicants of company	Employment offer will contain	Human	Complete
	policies for accommodating employees with	accommodation clause which will notify	Resources	
	disabilities.	the successful applicant of the		
		availability of accommodation. New		
		hires will receive the AODA policy. Other		
		formats may be available upon request.		

Part 3 - Employment Standard - Section 25

AODA Standards	Informing Employees of Supports Compliance Deadline – January 1, 2016			
Regulation – Section 25	Deliverables	Action Plan	Responsibility	Status
25.1 – Policy Notification	Inform employees of policies supporting	The accommodation policy will be	Human	Complete
	employees with disabilities.	communicated to all current employees.	Resources	
25.2 – Hire Notification	Provide this information to new employees as	New employee orientation will include	Human	Complete
	soon as practicable after hiring.	training on the accommodation policy.	Resources	
25.3 – Policy Changes	Provide updated information on	Changes to the accommodation policies	Human	Ongoing
	accommodations policies to employees when	will be communicated to all employees	Resources	
	changes occur.			

Part 3 – Employment Standard – Section 26

AODA Standards	Accessible Formats and Communication Supports Compliance Deadline – January 1, 2016			
Regulation – Section 26	Deliverables	Action Plan	Responsibility	Status
26.1 – Accessible Format	Accessible formats and communication	Review and update current policies and	Human	Complete
and Communication	supports for job or workplace information will	procedures for the provision of job	Resources	
Supports	be available.	accommodations.		
26.2 – Employee	Consultation with employees will occur to	Review and update current policies and	Human	Ongoing
Consultation	determine the suitability of accessible formats	procedures for the provision of job	Resources	
	or communication supports.	accommodations.		



Part 3 – Employment Standard – Section 27

AODA Standards	Workplace Emergency Response Information Compliance Deadline – January 1, 2014			
Regulation – Section 27	Deliverables	Action Plan	Responsibility	Status
27.1 – Individual	Provide individualized workplace emergency	Individualized workplace emergency	Human Resources	Ongoing
Workplace Emergency	response information to employees who	plans will only be assigned to those		
Response	have a disability.	with an identified need. Format for the		
		individualized workplace emergency		
		plan will need to be created.		
27.2 – Designated Persons	Provided information to person designated to	Will be provided when requested.	Operations/Human	Ongoing
	provide assistance upon consent.	Designated person will need to be	Resources	
		assigned.		
27.3 – Timely Manner	Provide information as soon as practicable	Individualized workplace emergency	Operations/Human	Ongoing
	after becoming aware of the need.	plan will be provided as soon as	Resources	
		possible after the employer becomes		
		aware of the need.		
27.4 – Review	Review individualized workplace emergency	Plans are reviewed under these	Operations/Human	Ongoing
	response information when:	circumstances.	Resources	
	- Employee moves locations			
	- Individual plans are reviewed			
	- General emergency occurs			

Part 3 - Employment Standards - Section 28

AODA Standards	Documented Individual Accommodation Plans Compliance Deadline – January 1, 2016			
Regulation – Section 28	Deliverables	Action Plan	Responsibility	Status
28.1 – Written Process	Develop a written process for documented individual accommodation plans.	Company will review its existing accommodation process and identify elements of AODA requirements that need to be incorporated into existing accommodation process. A written accommodation process will be developed.	Human Resources	Complete
28.2 – Prescribed Elements	 Include prescribed elements in process: How can employee participate How employee will be assessed How employer can request assessment to determine accommodation 	Elements will be included in written process.	Human Resources	Complete

Accessibility for Ontarians with Disabilities Act, 2005

Integrated Accessibility Standards Regulation - Multi-Year Accessibility Plan

integrated Accessibility Stands	uarus Regulation - Multi-fear Accessibility Plan			
AODA Standards	Documented Individual Accommodation Plans Compliance Deadline – January 1, 2016			
Regulation – Section 28	Deliverables	Action Plan	Responsibility	Status
	 How employee's personal information will remain private How, and how often, plan will be reviewed and updated How reasons for denied request will be communicated How plan will be provided to employee 			
28.3 – Individual	Individual accommodation plans shall:		Human	Template –
Accommodation Plans	 Include any information regarding accessible formats and communication supports provided, if requested. Include individualized workplace emergency response information, if required. Identify any other accommodation that is to be provided. 		Resources	Complete Process – Ongoing

Part 3 - Employment Standard - Section 29

AODA Standards	Return to Work Process Compliance Deadline – January 1, 2016			
Regulation – Section 29	Deliverables	Action Plan	Responsibility	Status
29.1 – Written Process	Develop a documented return-to-work	Review existing processes and revise as	Human	Complete
	process.	necessary to incorporate AODA	Resources	
		requirements.		
29.2 – Process Steps	Include steps employer will take to facilitate	Review existing processes and revise as	Human	Complete
	return to work and use documented individual	necessary to incorporate AODA	Resources	
	accommodation plans.	requirements.		

Part 3 - Employment Standard - Section 30

AODA Standards	Performance Management Compliance Deadline – January 1, 2016			
Regulation – Section 30	Deliverables	Action Plan	Responsibility	Status
30 – Performance	The use of the performance management	Review existing processes and revise as	Human	Complete
Management Process	process takes into account the accessibility	necessary to incorporate AODA	Resources	
	needs of employees with disabilities, including	requirements.		
	existing accommodation plans.			



Part 3 – Employment Standards – Section 31

AODA Standards	Career Development and Advancement Compliance Deadline – January 1, 2016			
Regulation – Section 31	Deliverables	Action Plan	Responsibility	Status
31 – Career Development	Include accessibility consideration and individual accommodation plans in career development and advancement, including additional responsibilities within current position.	Review existing processes and revise as necessary to incorporate AODA requirements.	Human Resources	Complete