

REMOTE LEARNING TECHNOLOGY REQUIREMENTS WEBSITE VERBIAGE



As a response to the COVID-19 outbreak, triOS College has scaled down in-person education experiences. Currently, the majority of classes are being delivered in an alternate, remote format. The safety of our students and staff are our top priority.

Some programs will be required to return to the Campus for socially-distanced learning of topics that require hands-on activities. The Campus Director will provide further details/direction as this applies. Program delivery methods may change following July 31, 2021. triOS College will communicate any return to campus plans as they arise.

Business, Healthcare, Law, and Supply Chain Programs: To help you prepare to be a successful remote learner, we've outlined below our suggested minimum technology requirements and recommendations for Business, Healthcare, Law, and Supply Chain programs.

Technology	Minimum Requirements & Recommendations
Device	Desktop or Laptop
CPU	Intel Core i3 or greater or AMD Ryzen and 1.6Ghz Clock Speed or greater
Internal Storage	128GB – 256GB Hard Drive with 40GB free space
Memory	4GB Memory (8GB recommended)
Web Browser	Google Chrome, Mozilla Firefox, Microsoft Edge (Internet Explorer and Safari are not suitable browsers)
Operating System	Windows 10 Home or MacOS 10.13 or newer (Linux and ChromeOS are not suitable operating systems)
Screen Resolution	1920x1080 (1080p)
Accessories	Keyboard and Mouse; Webcam; and Microphone and Speakers (headset recommended)
Internet	5Mbps down/1Mbps up

Information Technology Programs: To help you prepare to be a successful remote learner, we've outlined below our suggested minimum technology requirements and recommendations for IT programs.

Technology	Minimum Requirements & Recommendations
Device	Desktop or Laptop
CPU	Intel Core i5 or greater or AMD Ryzen
Internal Storage	500GB – 1TB Solid State Drive with 150GB free space
Memory	16GB Memory (32GB recommended)
Web Browser	Google Chrome, Mozilla Firefox, Microsoft Edge (Internet Explorer and Safari are not suitable browsers)
Operating System	Windows 10 PRO
Screen Resolution	1920x1080 (1080p)
Accessories	Keyboard and Mouse; Webcam; and Microphone and Speakers (headset recommended)
Internet	5Mbps down/1Mbps up

Q&A:

What if I'm not feeling confident about my technical knowledge?

Before the first day of class, all students have the support of our staff to ensure technical success. Students will be invited to a one-on-one technical orientation, as well as a virtual "Meet and Greet" session, to ask any outstanding questions they may have.

How long will I be learning remotely?

Some programs will be required to return to the Campus for socially-distanced learning of topics that require hands-on activities. Program delivery methods may change following July 31, 2021. triOS College will communicate any return to campus plans as they arise.

How will I participate in-class, while learning remotely?

Students require a modern computer in good working condition that is equipped to view multimedia presentations (video and audio) with speakers/headphones and a webcam and microphone (either integrated or USB) to participate in class using software like Teams or Adobe Connect. Although not ideal, students may also use a desktop computer without webcam/mic if they have a phone or tablet to participate in remote classrooms.

What type of internet connection will I need to participate in-class, while learning remotely?

To ensure the best learning experience, we recommend high-speed broadband internet connection. To help determine internet speed, students may use their PC's web browser to visit <https://fast.com> and it will automatically determine the internet speed within seconds. Generally, results **greater than 5Mbps indicate fast speed** internet connection; while results **less than 5Mbps indicate slow speed** internet connection.

What type of computer or laptop will I need to participate in-class, while learning remotely?

Our learning environment is built around Windows 10 laptops and desktop PCs, as it is the most common platform used by our employers. Windows laptop users will have more functionality away from the classroom environment (e.g. MS Office learning via SAM/MindTap) resulting in a better experience when connecting remotely. While an Apple Mac can be a suitable alternative, some learning will require students to connect to one of our Windows-based environments to complete particular courses remotely. ***Laptops and PCs running Linux or ChromeOS (Chromebooks) are not considered suitable for participating in our programs.***