

Business, Healthcare, Law, and Supply Chain Programs: To help you prepare to be a successful remote learner, we’ve outlined below our suggested minimum technology requirements and recommendations for Business, Healthcare, Law, and Supply Chain programs.

Technology	Minimum Requirements & Recommendations
Device	Desktop or Laptop (Chromebooks are not considered an acceptable device)
CPU	Intel Core i3 or greater or AMD Ryzen and 1.6Ghz Clock Speed or greater
Internal Storage	128GB – 256GB Hard Drive with 40GB free space
Memory	4GB Memory (8GB recommended)
Web Browser	Google Chrome, Mozilla Firefox, Microsoft Edge (Internet Explorer and Safari are not suitable browsers)
Operating System	Windows 10 Home or MacOS 10.13 or newer (Linux, Windows “S mode” Windows 11 SE mode and ChromeOS are not compatible operating systems)
Screen Resolution	1920x1080 (1080p)
Accessories	Keyboard and Mouse; Webcam; and Microphone and Speakers (headset recommended)
Internet	15Mbps down/10Mbps up (minimum); 50Mbps down/10Mbps (recommended)

Information Technology Programs: To help you prepare to be a successful remote learner, we’ve outlined below our suggested minimum technology requirements and recommendations for IT programs.

Technology	Minimum Requirements & Recommendations
Device	Desktop or Laptop (Chromebooks are not considered an acceptable device)
CPU	Intel Core i5 or greater or AMD Ryzen
Internal Storage	500GB – 1TB Solid State Drive with 150GB free space
Memory	16GB Memory (32GB recommended)
Web Browser	Google Chrome, Mozilla Firefox, Microsoft Edge (Internet Explorer and Safari are not suitable browsers)
Operating System	Windows 10 PRO (Linux, Windows “S mode” Windows 11 SE mode and ChromeOS are not compatible operating systems)
Screen Resolution	1920x1080 (1080p)
Accessories	Keyboard and Mouse; Webcam; and Microphone and Speakers (headset recommended)
Internet	15Mbps down/10Mbps up (minimum); 50Mbps down/10Mbps (recommended)

To support your learning Microsoft Office will be required. Students should have a computer with one of the above-mentioned web browsers as well as Microsoft Office. You will also require Microsoft Teams, as the video conferencing platform used for all classrooms. The steps for downloading the free Microsoft Teams software will be covered during your new student orientation. Any program specific software will be noted in your program orientation, and you will have free remote access to this software for the duration of your course. The program specific software will also be covered during your new student orientation.

To ensure the best learning experience, we recommend high-speed broadband internet connection. It is the students’ responsibility to ensure they have access to a reliable internet connection and functioning computer. A prolonged lack of internet connection or access to a computer may result in non-completion of course work or participation in remote classrooms. We encourage you to communicate with your Campus Director should you not have access to a reliable internet connection and/or functioning computer.

To help determine internet speed, students may use their PC's web browser to visit <https://fast.com> and it will automatically determine the internet speed within seconds. Generally, results **greater than 15Mbps indicate a moderate speed, results greater than 50Mbps indicate a fast speed.** Internet connections with results **less than 15Mbps indicate slow speed.** To view these statistics, click on 'Show More Info'; speeds will show beside the 'Settings' section.

Students require a modern computer in good working condition that is equipped to view multimedia presentations (video and audio) with speakers/headphones and a webcam and microphone (either integrated or USB) to participate in class using software like Teams or Adobe Connect. Although not ideal, students may also use a desktop computer without webcam/mic if they have a phone or tablet to participate in remote classrooms.

Our learning environment is built around Windows 10 laptops and desktop PCs, as it is the most common platform used by our employers. Windows laptop users will have more functionality away from the classroom environment (e.g., MS Office learning via SAM/MindTap) resulting in a better experience when connecting remotely.

While an Apple Mac can be used, there are software programs that may not function the same as on a Windows platform. Students would be required to download additional programs in order to connect with our Windows-based environment. Apple Mac users may not have the same user experience and may have difficulties navigating certain course materials.

Laptops and PCs running Linux or ChromeOS (Chromebooks) are not considered suitable for participating in our programs.

We recommend that students have a personal dedicated laptop or desktop PC that is not shared with other users within their household. Having a personal dedicated laptop or desktop PC will ensure that students have the technology that is conducive to their learning at all times without disruption.