

Part 1 – General Requirements – Section 3

AODA Standards	Accessibility Po	licies Compliance Deadline – January 1, 20	14	
Regulation – Section 3	Deliverables	Action Plan	Responsibility	Status
Establish Accessibility Policies	Policies to achieve accessibility through meeting the IASR requirements are developed, implemented, and maintained	Policy update to incorporate new requirements. Incorporate requirement into other policies, practices, and procedures as required.	Human Resources	Complete
Statement of Organizational Commitment	Statement of organizational commitment to meet the accessibility needs of persons with disabilities included in the policy.	Will be embedded in the policy.	Human Resources	Complete
3.3 – Make policy documents publicly available	Written policy documents are publicly available and in accessible format upon request.	Policy will be posted on external web site and in reception areas. Policy will be available in alternate formats on request.	Human Resources	Complete

Part 1 – General Requirements – Section 4

AODA Standards	Multi-Year Accessibility Plans Compliance Deadline – January 1, 2014					
Regulation – Section 4	Deliverables	Action Plan	Responsibility	Status		
4.1 – Establish multi-year	A multi-year accessibility plan outlining	Accessibility plan will be created and	Human	Complete		
accessibility plan	strategies to identify, remove, and prevent	updated on an on-gong basis as new	Resources			
	barriers and meet requirements of the IASR is	information becomes available				
	established, implemented, maintained, and					
	documented					
	The accessibility plan is posted on the website	The plan will be posted on the external	Human	Complete		
	and provided in an accessible format upon	website and will be provided in	Resources			
	request.	accessible formats upon request.				
	The plan is reviewed and updated at least	The plan will be reviewed and revised	Human	Next review		
	once every 5 years.	annually. A new plan will be posted	Resources	to be		
		every five years or whenever there is		completed in		
		significant change.		January		
				2025.		



Training Compliance Deadline – January 1, 2015 **AODA Standards Regulation – Section 7** Deliverables **Action Plan** Responsibility Status Will be incorporated into new hire 7.1 – Provide training IASR All employees, volunteers, person who Human Ongoing develop policy, and persons who provide orientation. Existing employees will be and Human Rights Code Resources goods, services or facilities on behalf of the required to complete the training. organization, will receive IASR and Human Rights training. 7.2 - Training is appropriate Training is appropriate to the duties of the Where appropriate, key employees or Human Ongoing groups of employees will be provided to duties employee. Resources with additional training, specific to their job. Training will be delivered at orientation 7.3 – As soon as practicable Training is delivered as soon as practicable. Human Ongoing for new hires and as soon as possible for Resources current employees. 7.4 – Training regarding Human Training with respect to any changes of the The content of the training will cover Ongoing policy changes policy describes in Section 3 is provided. material in Section 3. Resources 7.5 – Record of training A record of training, including dates of Employees will be required to Human Ongoing training, and those present, will be kept. acknowledge that they completed the Resources training. All records will be kept.

Part 2 – Information and Communications Standard – Section 11

AODA Standards	Feedback process Compliance Deadline – January 1, 2015			
Regulation – Section 11	Deliverables	Action Plan	Responsibility	Status
11.1 – Feedback Process	Ensure feedback processes are accessible, with accessible formats and/or communication supports available upon request.	When requested feedback processes will be made available in accessible formats.	Human Resources	Complete

Part 2 – Information and Communications Standard – Section 12

AODA Standards	Accessible Formats and Communication Supports Compliance Deadline – January 1, 2016			
Regulation – Section 12	Deliverables	Action Plan	Responsibility	Status
12.1 – Provide accessible	Accessible formats and communication	The request will be documented and the		Complete
formats and	supports will be provided:	format needed confirmed. A process will		
communication supports	- In a timely manner that takes into account	be developed to meet this requirement.		
for information	the person's accessibility needs due to a			
	disability, and			

Accessibility for Ontarians with Disabilities Act, 2005



Integrated Accessibility Standards Regulation - Multi-Year Accessibility Plan

AODA Standards	Accessible Formats and Communication Supports Compliance Deadline – January 1, 2016			
Regulation – Section 12	Deliverables	Action Plan	Responsibility	Status
	 At a cost that is no more than the regular cost charged to the other persons. 			
12.2 – Consultation	Consultation will occur with the person requesting alternate formats.	A form will be developed to assist with the consultations.		Ongoing
12.3 – Notification of public	The public will be notified of the availability of these alternatives.	A general statement of availability will be posted on the internet.		Complete

Part 2 – Information and Communication Standards – Section 14

AODA Standards	Accessible Web Sites and Web Content Compliance Deadline – January 1, 2021			
Regulation – Section 14	Deliverables	Action Plan	Responsibility	Status
14.1 – Web Sites	 Ensure internet websites and web content conform to WCAG 2.0 guidelines (Web Content Accessibility Guidelines) at the following levels: New websites and web content to Level A. All websites and web content to Level AA by January 1, 2021. 	Marketing and IS department will be notified of this requirement.	Marketing and Information Services Departments	Complete

Part 2 – Information and Communication Standards – Section 15

AODA Standards	Educational & Training Resources & Materials Compliance Deadline – January 1, 2013				
Regulation – Section 15	Deliverables	Action Plan	Responsibility	Status	
15.1 – Educational & Training Resources & Materials	Provide educational and/or training resources or materials in an accessible format that takes into account the accessibility needs due to a disability of the person with a disability to whom the material is to be provided.	Identify educational and/or training materials and source accessible materials upon request.	Educational Resources	Ongoing	
15.2 – Student Records	Provide student records and information on program requirements, availability and descriptions in an accessible format to persons with disabilities.	Identify current formats and ensure alternative formats are available.	Operations	Ongoing	



AODA Standards	Training to Educators Compliance Deadline – January 1, 2014				
Regulation – Section 16	Deliverables	Action Plan	Responsibility	Status	
16.1 – Training to	Provide educators with accessibility awareness	All faculty must complete the AODA	Human	Complete	
Educators	training related to accessible program or course delivery and instruction	specific to educating in the classroom and curriculum design.	Resources		
15.2 – Record of training	A record of training, including dates of training, and those present, will be kept.	Faculty will be required to acknowledge that they completed the training. All records will be kept.	Human Resources	Complete	

Part 3 – Employment Standards – Section 22

AODA Standards	Recruitment Compliance Deadline – January 1, 2016			
Regulation – Section 22	Deliverables	Action Plan	Responsibility	Status
22 – Recruitment Process	All employees and the public are notified	Availability of accommodation will be	Human	Ongoing
	about the availability of accommodation for	required on all job postings, internal,	Resources	
	applicants with disabilities in the recruitment	and external. This may also be noted		
	process.	directly on the website.		

Part 3 – Employment Standards – Section 23

AODA Standards	Recruitment, Assessment, or Selection Process Compliance Deadline – January 1, 2016				
Regulation – Section 23	Deliverables	Action Plan	Responsibility	Status	
23.1 – Recruitment	Notify selected job applicants of the	Barriers will be removed from all job	Human	Ongoing	
Selection	availability of accommodations upon request,	postings. All job postings will include	Resources		
	in relation to the materials or processes used	information for applicants on how to			
	for selection, in a manner that takes into	request accommodation or assistance.			
	account the applicant's accessibility needs.	All applicants invited to interviews will			
		be asked if they required assistance or			
		accommodation			
23.2 – Employee	Consultation with applicants will occur to	Process and questionnaire will be	Human	Ongoing	
Consultation	determine the suitability of accessible formats or communication supports.	developed and implemented.	Resources		



Part 3 – Employment Standard – Section 24

AODA Standards	Notice to Successful Applicants Compliance Deadline – January 1, 2016			
Regulation – Section 24	Deliverables	Action Plan	Responsibility	Status
24 – Offers of Employment	Notify successful applicants of company	Employment offer will contain	Human	Ongoing
	policies for accommodating employees with	accommodation clause which will notify	Resources	
	disabilities.	the successful applicant of the		
		availability of accommodation. New		
		hires will receive the AODA policy. Other		
		formats may be available upon request.		

Part 3 – Employment Standard – Section 25

AODA Standards	Informing Employees of Supports Compliance Deadline – January 1, 2016			
Regulation – Section 25	Deliverables	Action Plan	Responsibility	Status
25.1 – Policy Notification	Inform employees of policies supporting employees with disabilities.	The accommodation policy will be communicated to all current employees.	Human Resources	Ongoing
25.2 – Hire Notification	Provide this information to new employees as soon as practicable after hiring.	New employee orientation will include training on the accommodation policy.	Human Resources	Ongoing
25.3 – Policy Changes	Provide updated information on accommodations policies to employees when changes occur.	Changes to the accommodation policies will be communicated to all employees	Human Resources	Ongoing

Part 3 – Employment Standard – Section 26

AODA Standards	Accessible Formats and Communication Supports Compliance Deadline – January 1, 2016			
Regulation – Section 26	Deliverables	Action Plan	Responsibility	Status
26.1 – Accessible Format and Communication Supports	Accessible formats and communication supports for job or workplace information will be available.	Review and update current policies and procedures for the provision of job accommodations.	Human Resources	Ongoing
26.2 – Employee Consultation	Consultation with employees will occur to determine the suitability of accessible formats or communication supports.	Review and update current policies and procedures for the provision of job accommodations.	Human Resources	Ongoing



Part 3 – Employment Standard – Section 27

AODA Standards	Workplace Emergency Res	Workplace Emergency Response Information Compliance Deadline – January 1, 2014			
Regulation – Section 27	Deliverables	Action Plan	Responsibility	Status	
27.1 – Individual Workplace Emergency Response	Provide individualized workplace emergency response information to employees who have a disability.	Individualized workplace emergency plans will only be assigned to those with an identified need. Format for the individualized workplace emergency plan will need to be created.	Human Resources	Ongoing	
27.2 – Designated Persons	Provided information to person designated to provide assistance upon consent.	Will be provided when requested. Designated person will need to be assigned.	Operations/Human Resources	Ongoing	
27.3 – Timely Manner	Provide information as soon as practicable after becoming aware of the need.	Individualized workplace emergency plan will be provided as soon as possible after the employer becomes aware of the need.	Operations/Human Resources	Ongoing	
27.4 – Review	Review individualized workplace emergency response information when: - Employee moves locations - Individual plans are reviewed - General emergency occurs	Plans are reviewed under these circumstances.	Operations/Human Resources	Ongoing	

Part 3 – Employment Standards – Section 28

AODA Standards	Documented Individual Accommodation Plans Compliance Deadline – January 1, 2016				
Regulation – Section 28	Deliverables	Action Plan	Responsibility	Status	
28.1 – Written Process	Develop a written process for documented individual accommodation plans.	Company will review its existing accommodation process and identify elements of AODA requirements that need to be incorporated into existing accommodation process. A written accommodation process will be developed.	Human Resources	Complete	
28.2 – Prescribed Elements	 Include prescribed elements in process: How can employee participate How employee will be assessed How employer can request assessment to determine accommodation 	Elements will be included in written process.	Human Resources	Complete	



Integrated Accessibility Standards Regulation - Multi-Year Accessibility Plan

AODA Standards	Documented Individual Accommodation Plans Compliance Deadline – January 1, 2016			
Regulation – Section 28	Deliverables	Action Plan	Responsibility	Status
28.3 – Individual Accommodation Plans	 How employee's personal information will remain private How, and how often, plan will be reviewed and updated How reasons for denied request will be communicated How plan will be provided to employee Individual accommodation plans shall: Include any information regarding accessible formats and communication supports provided, if requested. Include individualized workplace emergency response information, if required. Identify any other accommodation that is to be provided. 	Individual accommodation plan format will need to be created.	Human Resources	Ongoing

Part 3 – Employment Standard – Section 29

AODA Standards	Return to Work Process Compliance Deadline – January 1, 2016			
Regulation – Section 29	Deliverables	Action Plan	Responsibility	Status
29.1 – Written Process	Develop a documented return-to-work process.	Review existing processes and revise as necessary to incorporate AODA requirements.	Human Resources	Complete
29.2 – Process Steps	Include steps employer will take to facilitate return to work and use documented individual accommodation plans.	Review existing processes and revise as necessary to incorporate AODA requirements.	Human Resources	Complete

Part 3 – Employment Standard – Section 30

AODA Standards	Performance Management Compliance Deadline – January 1, 2016			
Regulation – Section 30	Deliverables	Action Plan	Responsibility	Status
30 – Performance	The use of the performance management	Review existing processes and revise as	Human Resources	Complete
Management Process	process takes into account the accessibility	necessary to incorporate AODA		
	needs of employees with disabilities, including	requirements.		
	existing accommodation plans.			



Part 3 – Employment Standards – Section 31

AODA Standards	Career Development and Advancement Compliance Deadline – January 1, 2016			
Regulation – Section 31	Deliverables	Action Plan	Responsibility	Status
31 – Career Development	Include accessibility consideration and individual accommodation plans in career development and advancement, including additional responsibilities within current position.	Review existing processes and revise as necessary to incorporate AODA requirements.	Human Resources	Complete