

## REMOTE LEARNING TECHNOLOGY REQUIREMENTS FORM



Before the first day of class, all students have the support of our staff to ensure technology success. Students will be provided a new student onboarding, as well as a virtual “Meet and Greet” session, to ask any outstanding questions they may have.

To support your online/hybrid/remote learning, the following technology requirements will help you be successful in your program.

**Business, Healthcare, Law, and Supply Chain Programs:** To help you prepare to be a successful remote learner, we’ve outlined below our suggested minimum technology requirements and recommendations for Business, Healthcare, Law, and Supply Chain programs.

Technology	Minimum Requirements & Recommendations
Device	Desktop or Laptop (Chromebooks are not considered an acceptable device)
CPU	Intel Core i3 or greater or AMD Ryzen and 1.6Ghz Clock Speed or greater
Internal Storage	256GB or larger Hard Disk Drive (HDD) or Solid-State Drive (HDD) with 80GB free space
Memory	At least 4GB Memory (8GB recommended)
Web Browser	Google Chrome, Mozilla Firefox, Microsoft Edge (Internet Explorer and Safari are not suitable browsers)
Operating System	Windows 10 Home Edition or MacOS 10.14 or newer (Linux, Windows S/SE-mode, and ChromeOS are not suitable operating systems)
Screen Resolution	1920x1080 (1080p)
Accessories	Keyboard, mouse, webcam, microphone, and speakers (headset recommended)
Internet Speed	15Mbps down/5Mbps up (minimum), 50Mbps down/10Mbps up (recommended)

To support your learning Microsoft Office will be required. Students should have a computer with one of the above-mentioned web browsers as well as Microsoft Office. You will also require Microsoft Teams, as the video conferencing platform used for all classrooms. The steps for downloading the free Microsoft Teams software will be covered during your new student orientation. Any program specific software will be noted in your program orientation, and you will have free remote access to this software for the duration of your course. The program specific software will also be covered during your new student orientation.

To ensure the best learning experience, we recommend high-speed broadband internet connection. It is the students’ responsibility to ensure they have access to a reliable internet connection and functioning computer. A prolonged lack of internet connection or access to a computer may result in non-completion of course work or participation in remote classrooms. We encourage you to communicate with your Campus Director should you not have access to a reliable internet connection and/or functioning computer.

To help determine internet speed, you can access <https://fast.com> in your web browser and view the results. Generally, results **greater than 15Mbps indicate a moderate speed**, results **greater than 50Mbps indicate a fast speed**.

Our learning environment is built around Windows laptops and desktop PCs, as it is the most common platform used by our employers. Windows laptop users will have more functionality away from the classroom environment (e.g., MS Office learning via SAM/MindTap) resulting in a better experience when connecting remotely.

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*While an Apple Mac can be used, there are software programs that may not function the same as on a Windows platform. Students would be required to download additional programs in order to connect with our Windows-based environment. Apple Mac users may not have the same user experience and may have difficulties navigating certain course materials.*

*Laptops and PCs running Linux or ChromeOS (Chromebooks) are not considered suitable for participating in our programs.*

We recommend that students have a personal dedicated laptop or desktop PC that is not shared with other users within their household. Having a personal dedicated laptop or desktop PC will ensure that students have the technology that is always conducive to their learning without disruption.